

# High Performance Motorcycle Components Since 1973.

Welcome to the new edition of the ORIENT EXPRESS catalog.

We're your first source for high performance components and unsurpassed technical support. We'll strive to continue our reputation for quality components and machining services you've come to expect from ORIENT EXPRESS since 1973.

Welcome to those of you who are new to our catalog and thank you to our loyal customers who've given us the privilege of being part of your passion. Whether you're a street enthusiast or a championship contender, we'll do our best to keep you going FAST!

We're proud to be a master distributor for Power Commander, Vance & Hines, Sato, TiForce, JE Pistons, Wiseco, Muzzys, Trac Dynamics, K&N, Mikuni, Hyperpro, ORIENT EXPRESS Transmissions, Dynojet, MSD, Dynatek, NOS, Kerker, Supertrapp, Factory, MTC, Nitrous Express, and many others!

Our toll-free sales line is 800-645-6521, tech/New York State 631-231-9552, fax 631-231-9557. You can always drop us an e-mail: sales@orientexpress.com

## SALES POLICY

Retail orders must be prepaid with a credit card. We allow a discount to legitimate full-time motorcycle concerns such as race or repair shops, parts dealers, or new bike dealers. This is the only arrangement we have, as our products are specialty items. A detailed Dealer Application is required before any discount is extended.

## BACKORDERS

We do not cancel backorders. We also do not charge for items yet to be shipped. Customer is charged at the time the backorder is released.

## SPECIAL ORDERS

Special orders require a 50% deposit. Deposits must be Cash, Cashiers Check, Certified Check or Money Order. **Deposits are non-refundable.**

## WARRANTY

All parts and services offered by ORIENT EXPRESS are for racing use only. ORIENT EXPRESS warrants to the original purchaser the racing components listed in this catalog as manufactured by us to be free from defects in material and workmanship under normal use and service. The term original purchaser as used in this warranty, shall be deemed to mean that person/shop to whom the ORIENT EXPRESS components were originally delivered. Our obligation under this warranty shall be limited to the repair or exchange of any part or parts which may thus prove defective under normal use and service within 30 days from date of installation by the original purchaser and which our examination shall disclose to our satisfaction to be thus defective. This warranty is expressly in lieu of all other warranties expressed or implied including the warranties or merchantability and fitness for use and all other obligations or liabilities on our part, and we neither assume nor authorize any person to assume for us, any other liability in connection with the sale of these components. This warranty shall not apply to ORIENT EXPRESS components or any part thereof, which have been subjected to accident, negligence, alteration, abuse or misuse. We make no warranty whatsoever with respect to accessories or parts not supplied by us. This warranty shall apply only within the boundaries of the continental United States. All original manufacturers warranties (when applicable) shall apply; all warranty claims must be made through the original manufacturer. Under no circumstances shall ORIENT EXPRESS be considered liable for honoring the original manufacturer's warranty.

## PRICES AND SPECIFICATIONS

All prices and specifications are subject to change without notice. Prices shown are list. We cannot guarantee that all items listed in the catalog will continue to be available.

## CLAIMS

All claims for loss or damage in shipment must be referred to the carrier. Claims for shortage must be made within three (3) days of receipt of order by original purchaser.

## SHIPPING

We ship via UPS (Ground; Blue Label: 2 days; Red Label: 1 day). We reserve the right to route all shipments, unless shipping instructions are specified. Prepaid orders can also be shipped by USPS Global Express by special arrangement.

## RETURN POLICY

**NO RETURNS ACCEPTED AFTER 30 DAYS.** If return is not the error of ORIENT EXPRESS, a 20% re-stock fee will be made on all returned items. No item may be returned without prior authorization. An RA (Return Authorization) and copy of purchaser's invoice must accompany all returned packages. RA # must be obtained by calling 631-231-9552. **STORE CREDIT FOR RETURNS ONLY—NO CASH REFUNDS OR CREDIT TO CHARGE ACCOUNTS.**

## REFUSED PACKAGES

Refused packages will incur a 20% re-stock fee and additional returned freight charges. Failure to pay will result in a CREDIT HOLD on the account and possible collections action.